### RHODE ISLAND DEPARTMENT OF CORRECTIONS



# RIDOC REVIEW

AN OCCASIONAL PUBLICATION FOR EMPLOYEES AND FRIENDS OF THE DEPARTMENT

### Spring/Summer 2007

Vol. II, Issue 2

## DID YOU KNOW??? RIDOC BY THE NUMBERS

#### VISITS PER MONTH

(family and friends only, does not include clergy, attorneys, etc.): 12,200 IN CY '04, over 19,000 visitors made more than 145,000 visits to inmates at the ACI. The average number of visits per visitors was 7.

68% of the visitors were female and 32% were male.

**>** Over half of all visits were to the Intake Service Center.

#### INMATE TELEPHONE CALLS

The Department has a contract with SECURUS, Inc. for provision of an inmate pay telephone system.

There are currently 264 phones located in common areas throughout the prison facilities.

**≈** In December 2006, there were **80,955** calls placed by inmates, for a total of **1,081,263** minutes.

The average daily inmate population in December 2006 was 3,760. Hence, on average, each inmate made five to six calls per week.

The calls may have been to attorneys, family members, or other persons on the inmate's approved phone call list.

#### URINE TESTS

**≫** In CY '06, **16,606** specimens were collected from **4,462** inmates.

**≈** 51% were tested "for cause;" 37% were substance abuse treatment tests, and 12% were random tests.

There were 148 "true" positive tests. Therefore, the positive rate for the DOC in 2006 was less than 1% (0.89%)

#### EMPLOYEE NUMBERS

**&** CO's: (as of 5/17/07) **893** 

Non-uniformed staff: 444

Employees in the military: 73

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### CO Lloyd Hedges: A RIDOC Legend



Seventy-eight year-old Lloyd Hedges is entering his 45th year as a Correctional Officer with the RIDOC.

Don't let the fact that Lloyd Hedges is soft spoken and trim fool you. The 78-year-old seasoned Correctional Officer has arguably witnessed and experienced more during his nearly 45 years on the job than anyone else in the Department.

Back on September 2, 1962, when Lloyd first reported for duty, the RIDOC was a very different place than it is today. As Lloyd's many stories reveal, we've come a long way to get to where we are today. On his first day, he was handed a set of keys

and assigned another officer to work with. Having worked as a truck driver and served in the Korean War, he was in his early 30's when he applied to be a Correctional Officer upon the advice of an acquaintance. He'd been poor all his life and wanted to make more money and live a better life. Weighing only 135 pounds or so, Lloyd says the staff took bets on whether he would last two weeks on the job. There were 122 CO's assigned to Maximum Security, the state's one prison facility at the time. The Director's residence was in the prison, where the administrative offices are today. The administration took a liking to him because, he says, "I wasn't afraid to work," and he found he often got 3 a.m. calls to report for duty. Lloyd remained at Max for about 20 years, moving to Intake when it opened in 1982 and remaining there until the present day.

Lloyd gets a slight twinkle in his eyes when asked to share stories of his lengthy corrections career. He has been taken hostage twice, the first time when he'd been on the job only three or four years. He was working overtime in segregation when an inmate put a knife in his side and revealed a homemade gun. He and a few other inmates stripped Lloyd and three officers of their clothes and put them on, but were eventually caught after holding the four officers for a half hour. Those inmates were later transferred to Pennsylvania. The second time occurred about 10 years later when trouble started in the yard and Lloyd was again held for a good half hour, this time by eight or nine inmates.

Another scary incident occurred when Lloyd was assigned the task of transporting a dangerous inmate to the hospital. He was warned by the State Police that a shooting was going to take place and asked to wear a wire. By the time they arrived at the hospital, the inmate had shot and killed a doctor. He is still doing time and not due to be released until 2084.

During the infamous era of the 1970's when Maximum was more or less run by the inmates, officers had no radios or OC as they do today. Lloyd recalls one day when the inmates were all loose and carrying bats and shovels and Lloyd unknowingly and unbeknownst to his fellow officers got caught in the yard with them, the only officer in their midst. He was in that uncomfortable predicament for a good 35 minutes before

### RIDOC in the Classroom

Training Instructor Iohn Brav (kneeling with K-9 Enzo) and K-9 Officers Norman Vermette and John Santagata participated in a Career Fair at Cranston's Parkview Middle School in April.

CO's Ada Santiago and Randy Denton, Security Specialist Glen Matteson, and Deputy Warden David Caruso of the Donald Price Medium Security Facility gave an overview of corrections in Rhode Island to Westerly High School's Youth and Law class on June 7<sup>th</sup>.

Deputy Warden David Caruso did a presentation, Corrections Past and Present, to the Introduction to Corrections class at Salve Regina University in April. The Deputy also taught a spring class, Introduction to Corrections, Juvenile Justice at Gibbs College in Cranston during the spring semester.

Deputy Warden Sergio DeSousarosa was a guest lecturer in Prof. Maureen Bradley's Crime and Criminal Justice class at CCRI in April.

Assistant Probation and Parole Administrator Richard Delfino was invited to participate in a panel presentation on Career Opportunities for Justice Studies Majors at Roger Williams University in April.

Chief Inspector Aaron Aldrich was invited by retired Rhode Island State Police Major Brendan Doherty to speak on Prison Culture as it Relates to Organized Crime at Roger Williams University in April. Inspector Aldrich also gave an overview of internal affairs operations to the Burrillville Police Department and to students at Gibbs College in March.

Reminder: Per Policy 1.12 on Public Presentations, RIDOC staff who teach or make a one-time presentation are required to fill out a 'Request to Make a Onetime External Presentation" form or an "Academic Course Notification" form and submit it to Tracey Poole, Chief of Information and Public Relations. The forms are available on the Policies page of the Intranet.

### **RIDOC** in the Community



Every year, the RIDOC solicits contributions from its employees in an ongoing effort to give back to the community. This year, the Department was recognized for receiving over 500 individual contributions. Pauline Marcussen, who recently left her position as Chief Program Development/Medical Records, had chaired the DOC's State Employees Charitable Appeal (SECA) Campaign for the past few years. Pictured, (from left) are: Dr. David Gifford, Director, Department of Health, and SECA 2006 Chair; William McKinney, Dean of Human Science and Services at the University of Rhode Island, who, like the DOC, also received an Outstanding Campaign Award for Large Departments; Corrections Director A.T. Wall; General Treasurer Frank Caprio Jr., and Suzy Alba of the United Way, Director of the 2006 SECA Campaign.

Director A.T. Wall II and Providence Police Chief Dean Esserman were invited to join law enforcement and legal scholars from across the country at a one-day symposium at NYU Law School titled Voting Rights and Reintegration: a Role for Law Enforcement, in June. Also in June, Director Wall was invited to speak at the 11th annual LEGAL International Conference of Gay and Lesbian Criminal Justice Professionals hosted by GOAL-New England (Gay Officers Action League) at the Biltmore in Providence. Staff who would like more information about this organization are invited to visit www.goalne.org.

The CO recruitment committee was selected to receive an Employer Recognition Award at the annual meeting of the Workforce Partnership of Greater Rhode Island on June 12th. Accepting the award on the Department's behalf at the Crowne Plaza in Warwick were Terry Couture of the Training Academy, and Paul Gutowski and Jane Ryan of Human Resources. The award honors a business partner that has played a significant role in supporting and utilizing the services and facilities of netWORKri, the state's one-stop career center system.

Two teachers with RIDOC's education staff were presenters at this year's

John Schieffelin

Rhode Island Adult Educators' Conference on May 17th. Albert Alba was a co-presenter of a workshop titled EMPower - Mathematics Lessons

to Engage Students, and John Schieffelin led Using Power Point in the Classroom.

**Probation Officer** Sharon Pine taught Police Municipal

Academy students about domestic violence

and sexual assault issues at Camp Fogarty in June. Judy Fox, Women's Mentoring Program Coordinator, was invited to speak about the program



Albert Alba

at Discovery House, a Providence outpatient substance abuse facility, in May. Along with representatives from The Salvation Army and The Providence Center, Medical Director Michael Poshkus, Substance Abuse Coordinator Larry McDonald, and Medical Records Clerk Ida Thornlimb were invited to attend the Public Defender Community Partnership Recognition Event in February. The Department of Corrections Dispensary was recognized by the Rhode Island Office of the Public Defender for providing exemplary service to its indigent clients.

Probation and Parole Supervisor Nancy Hallman spoke to members of the Bristol Police Department about the role of Probation in June.



### What's A Dog Like you Doing in a Place Like This? NEADS *Meet 'n Greet* Held May 24th





Inmates Ed and Chris with trainer Cindy Lopez and dog "Tucker"

On May 24th, over 60 visitors gathered in the John J. Moran Medium Security Visiting Room for a presentation on the Prison PUP Partnership Program sponsored by National Education for Assistance Dog Services (NEADS)/ Dogs for Deaf and Disabled Americans. Following a welcome by Corrections Director A.T. Wall II, guests heard about the history of the program from NEADS' Executive Director Sheila

O'Brien.

Weekend puppy raiser Bonnie Pansa spoke about the positive experience of hosting one of the pups in her home on the weekends, and three NEADS graduates were present with their human handlers who spoke about how the service dogs have transformed their lives. The inmate handlers spoke and gave a presentation of some of the skills they have been teaching their pups. After the formal presentation, invited guests – including people already involved with the program in some way, members of the media, and prospective donors to the program - informally greeted the pups and their trainers and had the opportunity to ask questions. The upbeat

event was "our best *Meet 'n Greet* yet," according to O'Brien, who refers to the Moran facility as "our number one facility."

The program started in January of 2005 when the first two pups, sisters Candie and Avery, arrived at JJM. Director Wall had been impressed with what he saw of the NEADS Program in the Massachusetts prison system and knew it was something

he wanted to bring to Rhode Island. The idea of having dogs living in the prison 24 hours a day was a bit jarring at first, but any initial concerns about security have long since been laid to rest as the program has been a winwin for everyone involved.

Warden Steve Boyd, Deputy Warden Kirk Kaszyk, Captain Nelson Lefebvre, CO Louis Cesario, and Deputy Warden David Caruso of the Donald Price facility (where there are



Special needs owner Candie Gambon attended with dog "Candie," whose inmate handler Michael hadn't seen her in nearly two years.

currently two pups living with inmate handlers) were recognized by Director Wall in his remarks as having gone above and beyond the call of duty to support the program and ensure its success. Under their oversight, the entire staff and inmate population in the two medium security facilities has been positively impacted by the dogs'



Dog lover A.T. Wall II with two inmate handlers and their dogs says "Dogs are agents of unconditional love. They represent the way life should be."



RIDOC-trained service dog "Mark" is partnered with Lindsay Mangano of Bellingham, Mass., a 10-yearold fifth grader with special needs.

Inmate Chris with dog "Gator" chats with guest David Poole.

presence as they accompany their inmate handlers to chow, through the yard, and to visits and programs.

The program was initially launched through a generous grant from the Champlin Foundations. Since then a total of about 30 dogs have come through the two medium security facilities. Each Tuesday morning, a NEADS trainer comes to the facility and spends the morning working on new behaviors and reinforcing what's been learned with the inmate handlers and their pups.

Not only do staff, disabled puppy recipients, and community volunteers who take the puppies home on the weekends for socialization benefit from their involvement with the program, but it's also transformative for the inmate handlers too. Besides the emotional bond between man and dog, the inmates learn useful skills and often leave prison as trainers, vet's assistants, or groomers. In this sense, the program plays an important role in our efforts to help

One of the best ways to experience the full impact of the NEADS Program is to attend one of its graduations. The spring 2007 graduation was held at the Hynes Convention Center in Boston on Sunday, June 24<sup>th</sup> from 1 – 3 p.m., and four RIDOC trained pups, three from Moran and one from the Donald Price Facility, were among the 13 pups to graduate. The New England Patriots' Tedy Bruschi gave the keynote address, drawing from his experience of suffering a stroke in 2005.

To learn more, visit www.neads.org.

prisoners succeed when they leave prison.

### CO Profile: Lloyd Hedges - A RIDOC Legend

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help came and things, fortunately, ended without injury. It wasn't unusual during this time for the floor of Max to be covered with garbage and feces, forcing officers to wear masks.

Lloyd has seen people – both colleagues and inmates – stabbed and hit with bats and pipes. He recalls an incident where some inmates had stuffed another inmate into a barrel and set it on fire, burning him to death. He also remembers hearing about an inmate who was released from the hospital and assigned to a cell on the third tier. The troubled soul dove off the top tier and was killed. He recollects being on duty and receiving word that two inmates were climbing over the wall, trying to escape on the South Side. Lloyd rushed to the scene and was able to grab the first inmate, force him to the ground, and call for help.

One day, Lloyd was asked if he knew how to put glass in windows. It was only ten degrees out and "heavies" ordered the inmates not to bother him as he installed 100 panes of glass. All the inmates were quiet as a mouse. The prison was such a dangerous place that no outside contractor was willing to come in to do the work.

Lloyd has an entire wall in his house covered with awards from his years on the job. In 1988, he received the "Distinguished Correctional Officer Award." He also received a proclamation from then Mayor Vincent Cianci Jr. for selflessly devoting himself to the people of his community, providing vital physical, financial, and emotional assistance to those in need. He has generously provided funding for numerous students who otherwise would have been unable to go to college. He says he has done this out of "my desire to help

see a child fulfill his or her God given dreams." He is very proud of the fact that he had been a CO for 42 years and ten months before he ever called in sick.

Lloyd recalls the time when an entire class of officers quit after three days on the job when an inmate got cut up. He remembers when CO Dana Lassy (now a security specialist) was stabbed by five inmates and was so seriously injured that he lost a lung. Lloyd was working overtime and was called to respond. Another officer who has since retired was stabbed in the throat.

One night while taking a count, Lloyd pulled on the bar of an inmate's cell and it popped out, revealing that the inmate had hung himself. Lloyd had to hold onto him to relieve the pressure, or the inmate would have died. He was taken to the hospital and recovered, and Lloyd is credited with having saved

In the days when the Mafia had a strong presence in the system, Lloyd recalls how they kept to themselves but got everything they possibly could. There was the time they had two gallons of paint left over from making furniture. Lloyd discovered upon closer examination that the can contained not paint, but Canadian Club whiskey. "The Mafia was teed off and I got a few threats," he recalls, "but they didn't do anything to me."

Lloyd remembers being snowed in during the Blizzard of '78 and working round the clock that entire week. The inmates were locked up, and no one could leave. He recalls a big fight in the J-K-L block in the mid 70's where inmates threw metal mop ringers and gallons of paint from the top tier onto officers below. Around the same time, a huge food fight broke out in the dining room. There were so many beets and lamb chops on the floor that officers and inmates alike were slipping and sliding. He recalls a time when four inmates with baseball bats beat another inmate so badly he wound up in the hospital. Another time an inmate was missing at count time and was found six hours later hiding in the sewer near the kitchen. In the late 60's, a missing inmate was found hiding in the oven where the license plates were made. Once he heard yelling in the area of the showers

and discovered that an inmate had been

One of Lloyd's many duties was to take inmates' TV's away when they were being disciplined, and he recalls six times when TV's were actually thrown at him. Due to a staff shortage, he was often assigned to the dining room to monitor 420 inmates. Following the murder of CO Donald Price in 1972, the State Police were called in to assist with various duties

stabbed. There was blood everywhere.

for several months.

It wasn't unusual for Lloyd or his fellow officers to find contraband in the prison. Inmates used to lower a rope out the window to awaiting comrades below and then reel it in with drugs attached. He recalls finding marijuana in a desk drawer and also a five-pound bag hidden behind the pipes in the dining room. Lloyd remembers a time when he and three other CO's responded to a call from an outside hospital where an inmate was hospitalized and causing problems. When they arrived they discovered a sawed off shotgun in the bed with the inmate. He was subdued by the CO's. There was the time Lloyd was called to come in early and told there was an inmate loose with a gun. By the time he and another officer located the inmate in the maintenance shop, he had committed suicide and the gun was still in his hand, smoking.

Lloyd has witnessed a whole host of improvements, including a huge increase in diversity among the staff and

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Inmates used to lower

a rope out the window

to awaiting comrades below

and then reel it in

with drugs attached.

### COMINGS AND GOINGS

### Promotions, Retirements, & Appointments

Congratulations to the following RIDOC employees who received promotions or transfers between January 1 and June 1, 2007: Nicole Aucoin, Senior Reconciliation Clerk, Intake Michele Auger, Deputy Warden, Medium Securities Richard Frechette, Interdepartmental Project Manager for Statewide Prisoner Reentry

Joanne Hill, Associate Director, Financial Resources Robert Vitale, Deputy Warden, Maximum Security

Congratulations to the following individuals who voluntarily retired between January 1 and June 1, 2007:

George Barker, CO

Ernest Battey, CO

Thomas Black, CO

Ronald Curtis, Storekeeper

Joseph Gelfuso, CO

Ronald Harvey, CO

Ernest Healey, CO

Roy Hiltermann, Deputy Warden

Robert Holland, Intake Services Coordinator

Rita Maher, CO

Edmund Medeiros, CO

Jane Olney-Battey, Senior X-Ray Technician

Steven Papa, CO

John Recupero, Probation & Parole Officer III Ronald Renaud, CO

A warm welcome to these individuals who joined RIDOC's staff between January 1 and June 1, 2007:

Matilda Boateng, CO Hospital II Mandy Booth, Probation & Parole Officer I Amanda Brouillard, Senior Reconciliation Clerk Geneva Brown, Probation & Parole Officer I David Cannon, Senior Maintenance Technician

Diana Cardoso, Teacher

Candida Fernandes,

Probation & Parole Officer I

Joseph Gaspar, Probation & Parole Officer I **Corinne Henry,** Probation & Parole Officer I

Natalie Herbermann, Teacher

Jennifer Mageau,

CO Hospital II

Margaret Plunkett, Adult Counselor

Carolyn Romano,

Probation & Parole Officer I

Paul Signore,

Senior Maintenance Technician

Kilah Walters.

Probation & Parole Officer I

Laura Zarski,

Probation & Parole Officer I



Assistant Directors Gadsden, Alexander, and Richman (back row), Warden James Weeden of Maximum Security (far left), Director A.T. Wall II (center) and Warden Stephen Boyd, Medium Securities (far right) with newly promoted Deputy Wardens Robert Vitale and Michele Auger.



Joanne Hill has been promoted to Associate Director, Financial Resources



Director of Nursing Colleen Capezza hosted a brunch for RIDOC's nursing staff in honor of National Nurses' Day on May 8th.



Assistant Director of Rehabilitative Services Roberta Richman and Director A.T. Wall joined members of the Probation and Parole staff at a breakfast in honor of Administrative Professionals' Day on May 3rd.

#### LLOYD HEDGES (CONT'D.)

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inmates. He recalls the day when women were called "Matrons," not Correctional Officers, and they dressed in white like nurses. Female prisoners numbered about a dozen and were housed in a building which has since been torn down.

Asked what advice he'd pass on to young CO's today, Lloyd says:

- 1. Seek God for wisdom, knowledge, and strength for each day.
- 2. Stand your ground and do what you're supposed to do.
- 3. Don't let anyone talk you into anything, and
- 4. Do what you think is right.

Lloyd is married to Betty, a retired lab technician. They have one daughter, an attorney in New York and a professor at St. John's University, and two grandchildren. Life on the job is much quieter for Lloyd these days as he faithfully continues to report to work for the 3 to 11 shift at the Intake Service Center where he's been for a mere 25 years now. Asked if he's thought about retirement, Lloyd quietly replies, "I'm not ready yet."

#### RIDOC BY THE NUMBERS

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#### YEARS OF SENTENCE

In FY '06, the average sentence for new sentenced commitments was 15.2 months.

**25%** of those sentenced were charged with nonviolent crimes in which the average sentence was **5.6 months**.

**≈66**% of those sentenced to RIDOC are sentenced to serve **6 months** or less.

➢ In that category, the average sentence is only 2.9 months; with 57% sentenced for nonviolent crimes.

ALL-TIME HIGH POPULATION RECORD On June 17, 2007, RIDOC broke the all-time high population record with **3,889** inmates in custody.

**≫** In FY 07, the record has been broken 8 times.

LIFERS AND LIFERS WITHOUT PAROLE On 12/31/06, the RIDOC had in its custody 150 RI inmates serving life sentences and another 22 serving life without parole.

Combined, they represented 4.6% of our total population on that day and 6% of our sentenced population on that day.

### Cost Per Offender Per Year By Facility (based on FY '06)

Minimum: \$32,348 Medium Moran: \$34,955 Intake Service Center: \$33,538 Maximum Security: \$47,319 Medium Price: \$48,688 High Security Center: \$100,552

High Security Center: \$100,552 Women's Facilities: \$54,286

COST PER OFFENDER PER YEAR FOR COMMUNITY CONFINEMENT

Probation and Parole: \$901 Home Confinement: \$6,955

The RIDOC Review is published intermittently throughout the year by the Office of the Director, RIDOC. Please send suggestions of future topics and feedback to:

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### RIDOC IN THE News



Thus far in 2007, an average of 13 media calls come through the Information and Public Relations office each week. This includes calls at night or on weekends, some responding to proactive outreach and others looking for feedback on specific people or incidents related to the RIDOC. Highlights of recent news coverage include:

RIDOC's **Director, A.T. Wall II** appeared as a guest on two local television talk shows: Channel 6's **On the Record** with Jim Hummel, which aired on Sunday, May 13<sup>th</sup>, and Channel 12's **Newsmakers** with Steve Aveson and Arlene

Violet, which aired on Sunday, May 20th.

The **overcrowding situation** at the RIDOC was the subject of three front-page articles, two in April and one in June, in *The Providence Journal*.

The RIDOC was featured in two recent radio series. **WRNI**, Rhode Island's public radio station, aired *Doing Life on the Installment Plan* from March 26<sup>th</sup> -30<sup>th</sup>. In the five-part series, reporter Nancy Cook explored life both in and outside the state's prisons. News **Talk 630 WPRO News** reporter Steve Klamkin joined Ron St. Pierre and the WPRO Morning News on April 4<sup>th</sup> - 6<sup>th</sup> for a three-part series called *Inside the ACI*, featuring "life behind bars" stories from Correctional Officers, inmates, and prison officials. To listen to either series, visit the Media and Community Relations page of our website, **www.doc.ri.gov**.

J. Clement (Bud) Cicilline, president and CEO of Newport County Community Mental Health Center served as guest host of Newport's **WADK Radio** talk show *Open Forum* on May 25<sup>th</sup>. One of the founding members of the Newport Reentry Council, Bud invited fellow Council members Cheryl Robinson, coordinator of Turning Around Ministries, and **Kevin Mulcahy, Newport County Probation & Parol Officer**, to join him for a conversation about the important work being done by the Council for offenders who are returning to the Newport area.

Our NEADS Prison PUPS Partnership Program has received a great deal of media attention lately. Photographer Brian Snyder and reporter Jason Szep of Reuters worldwide news service came to our John J. Moran Medium Security facility to cover the program on April 24<sup>th</sup>. The resulting article and photo spread was posted on Reuters website, which is subscribed to by news outlets throughout the world. As a result, a crew from the Washington Bureau of Channel One Russian TV, Russia's biggest national network with 200 million viewers in Russia and overseas, came to do a story on the program on June 12<sup>th</sup>. Locally, the program was featured in a Law & Order photo essay by Mary Murphy in *The Providence Journal* (in which CO Louis Cesario is quoted) on March 5<sup>th</sup> and will be featured in the July 2007 edition of *ACCESS*, the newsletter of the Governor's Commission on Disabilities. The NEADS Meet 'n Greet on May 24<sup>th</sup> was covered by WJAR TV 10 and aired on the 6 p.m. and 11 p.m. newscasts. The event was also a cover story in the May 30<sup>th</sup> edition of *The Cranston Herald*.

The Department's new Public Inmate Search function on its website was featured in a May 17<sup>th</sup> article in *The Cranston Herald* as well as on several local radio news broadcasts.

The RIDOC's nursing staff received some positive attention when **R.N. Dorothy Krakue** and **L.P.N. Renee Gomez** were profiled in *The Providence American's* March 22nd edition and when Rhode Island College graduates **Nancy Hull, Corinne Deneault, Olufunmilayo Solanke, Brenda Abelli, Colleen Capezza, Devine Umoh, and Bill <b>Densmore** were featured in the May 7<sup>th</sup> edition of the alumni newspaper, *What's News?* On May 8<sup>th</sup>, the National Nurses Day celebration in Admin-A was mentioned on **WJAR TV 10's** 5:30 p.m. newscast.

COs in the news include Maximum Security's **Julian Robinson**, whose heroic rescue of an inmate attempting to jump from the prison's top tier was captured on camera and featured on Channels 10, 12, and 6 and in **The Providence Journal**. CO Robinson and **CO John Shimkus**, recipient of a Bronze Star Medal for service in Iraq, were both recognized in the **corrections.com's** article about National CO Week, *Shining Stars*.

**C.O. Jorge Lamb's** daughter, Daina, was profiled in a May 5<sup>th</sup> **Providence Journal** article for her outstanding performance as a catcher on the Cranston East girls' softball team.

The promotions of **Joanne Hill** to Associate Director of Financial Resources, **Michele Auger** to Deputy Warden of the John J. Moran Medium Security Facility, and **Robert Vitale** to Deputy Warden of Maximum Security, were also covered by various local and correctional publications.

The Girl Scouts Beyond Bars program at Women's was the subject of a front-page story in *The Providence Journal* in which **Professional Services Coordintaor Ken Findlay** was quoted.

### **EMERGENCY!**



Members of the Design Team for the March 14th Emergency Drill include: Ron Fallon, environmental health coordinator; Gerard Pilon, CO; Gina Caruolo, chief of program development, Policy Unit; Sergio DeSousarosa, deputy warden, Minimum Security; Billie-Jo Gallagher, clerical support, Institutions and Operations; Jorge Lamb, CO; and (seated) Erin Boyar, associate director, Planning & Research; Nancy Bailey, warden, Institutions and Operations; and Donna Collins, deputy warden, High Security.

The Department held a three-hour major exercise on March 14th to test our emergency preparedness in specific areas and to work with local agencies. Over 200 RIDOC employees participated along with Cranston and Warwick Fire, Cranston Rescue, Cranston HAZMAT, and Cranston Police, Rhode Island State Police, and the Rhode Island Emergency Management Agency. The incident took place in the John J. Moran Medium Security Facility and the High Security Center. The major exercise was a valuable learning experience for all involved. According to Warden Nancy Bailey, who chaired the Design Team, "The incident was managed very effectively. Staff exhibited command of the situation and were knowledgeable in the management of the crisis. If this were a true emergency, there is every indication that it would be quickly resolved." In addition to serving as an excellent test of our emergency preparedness, the exercise was also, according to Director Wall, a nice opportunity for staff across various divisions to get to know each other a bit better and to have some fun.

Some of the many photos taken during the incident are shared here. Additional photos can be viewed on the shared/shared drive under PICS/Major Exercise.





(Far left): Wendell Rivera-Davila and Jorge Lamb enjoy a light-hearted moment as they review an incoming report. (Immediate left): Members of the CERT Team storm the Industries area in the John J. Moran Medium Security Facility where the majority of the action took place.

Another Major Exercise was held on Wednesday, June 20th.







(Top): Ann Marie Bandieri and Grace Ellis demonstrate their acting skills as they lead a group of "inmates" through the Industries area of JJM. (Middle): Members of the CERT Team demonstrate their weapons. (Bottom): Human Resource's Jane Ryan and Paul Gutowski wonder "Was this in our job descriptions?"

### CAREER MILESTONES RECOGNIZED IN MARCH 2ND CEREMONY



Director Wall congratulates CO James Tavis, recently recognized for his 40-year anniversary at the DOC.

Twenty-two RIDOC employees were recognized in a March 2nd Career Awards Ceremony in the Minimum Security Multipurpose Room for having retired or reached significant anniversaries of their

entrance into state service since the last such ceremony. In his welcoming remarks, Director Wall stated, "Your work here is more than just a job -- it is a mission, a calling, and that deserves our highest respect -- our highest honor." He acknowledged that this is a difficult time to be a state employee,

saying, "Whatever else is going on out there, we in this Department know who we are and the pride we take in our contribution to the state on behalf of the people of Rhode Island."

Recognized in the ceremony were:

**10 Years:** John Howard, *CO, High Security*; Gerald Masso, *CO, Intake* 

**15 Years:** Roderick Chappell, *CO Lt., Max*; Jose Debrito, *CO, Max*; William Galligan, *CO Lt., High Security*; Patricia Coyne-Fague, *Chief Legal Counsel*; Frank Dosreis, *CO, Intake* 

20 Years: Silma-del Langley, Deputy Warden, Intake; Victoria Almeida, Member, Parole Board; Paul Fetter, CO, Price; Rita Maher, CO, Women's; Paul Pasela, CO, High Security 25 Years: Micheline Lombardi, Probation & Parole Supervisor, Ann Gallant, Assistant Administrative Officer, Financial Resources; and Richard Rhodes, CO. Women's

**30 Years:** Carol Ann Getter, CO Lt., High Security; Thomas Walters, CO Steward, Price; Harry Bock, Locksmith

40 Years: James Tavis, CO, Intake

Retirees: Joseph Knight, CO Lt. Minimum;



Celebrating 30 years at the DOC: John Bock, Director Wall Carol Ann Getter, and Thomas Walters



### TPCDS UP AND RUNNING

Information sharing within the RIDOC became a lot easier and reentry efforts took a giant step forward when the Transition from Prison to Community Data System (TPCDS) became operational in mid April. The system's design dates back to 2004 when a committee was first formed to consider needs and options, but those on the Rehabilitative Services side of the house have been keenly aware of the potential benefits of such a tool for many years.

"The TPCDS database will allow us to access and share information equally as important as the public safety information captured in our INFACTS, system" notes **Roberta Richman**, assistant director, rehabilitative services. "It will enable us to effectively plan for the safe return of our inmates back to the community, providing us with an important step forward in our reentry efforts."

The initial prototype for TPCDS, which shares data with INFACTS, was developed by Dave Hollinsworth of MIS. When George Bowen was hired as the programmer manager about a year-and-a-half ago, he hired Joe Marinello, a consultant for Ciber, to migrate and enhance the initial prototype from Access into a web-enabled application that can be shared by any DOC employee who has access to the Intranet. The new system tracks assessments and program data for all of the RIDOC's sentenced inmates. Along the way, Ken Findlay, professional services coordinator, and Greg Bianco, senior planner, met with the DOC users to gather requirements. Together, Ken, Greg, and George would meet to discuss the issues, requirements, and priorities and present them to Joe who would then make the appropriate adjustments to the system.

TPCDS functions, as outlined on the home page, include: Inmate Details (demographic and basic sentencing information pulled from INFACTS but with additional family information); Level of Service Inventory - Revised (all LSIRs done on an inmate including total scores and scores for individual risk areas); Program Record (including all programs an inmate has completed or has been recommended to, as well as rank and comment from program providers); Inmate Photos; Incarceration Details; Intake Assessment (completed by the Classification Counselors at Intake and including all information necessary to accurately classify an offender); Intake Recommendations (provides the initial Classification Board the opportunity to recommend programs they feel would be appropriate for the offender based on the assessment information); Institutional Assessment (focusing primarily on education and employment); Program Plan (for use by program counselors who can tailor a plan to an inmate's needs based on intake assessment and classification recommendations); Parole Plan (housing and employment information which will be provided to the Parole Board in advance of an offender's hearing); and a Reentry Plan (details of the inmate's plan for transition back to the community).

"This is data we have been recording all along," notes **Ken Findlay**, "but the information was all over the place – on file cards, in notebooks, on desktops and PCs...and couldn't be shared. Now we have a single database that includes everything in one place."

Historically, the RIDOC hasn't been good at information sharing, so there were instances of volunteers, providers, and staff working with the same inmate but not knowing what the other was doing. Now the adult counselor will be the conduit through which all information on the offender will be shared

TPCDS is web-enabled, so it will eventually be accessible by service providers outside of the DOC. Users are regularly being added, and old program information is being incorporated, but "it will be about five to six years before we'll have a good sample size to analyze the data," notes **Greg Bianco**.

Lisa Holley, Chair of the Rhode Island Parole Board, is looking forward to utilizing the TPCDS in its parole release decision-making process. She notes, "The data system will provide the Board with the most current and comprehensive information on candidates for parole. The automation and integration of the newly-designed parole risk instrument will provide the members with validated and evidence-based risk levels to consider prior to granting early release."

In the days before TPCDS, discharge planners had to record their discharge plans in Microsoft Word and then e-mail them to the Probation and Parole Officer. Now the planner can enter the data directly into TPCDS, and the PO can easily access it that way.

**Dawn Allen**, program coordinator with Fellowship, feels the TPCDS will make her job as a mental health counselor much easier. "The TPCDS is a great addition to Reentry Services," she notes. "It will open the lines of communication between all service providers at the DOC and will allow us to quickly gather the necessary information to better serve our clients."

Funding for the TPCDS has been provided through federal grant money. This is essentially a multimillion dollar project that has cost the state nothing. For further training or a TPCDS presentation, contact either **Ken Findlay** at **462-0185**, or **Greg Bianco** at **462-3974**. The user form is available on the Intranet site and must be signed and approved before access will be granted.



## National CO Week



Attorney General Patrick Lynch speaks at the annual Memorial and Wreath Laying Ceremony in front of the main Administration Building on May 8th, 2007.

The Rhode Island Brotherhood of Correctional Officers held a number of special events during National Correctional Officer Week 2007, including the annual Memorial and Wreath Laying Ceremony, the annual cookout, and the annual Retirement and Awards Ceremony, held at Lombardi's 1025 Club in Johnston, on Saturday, May 12th. Presented with awards at this year's ceremony were:

#### Supervisor of the Year:

Lt. Gaetano 'Tony' Manna

**Correctional Office Hospital of the Year:** *Dale Fogarty* 

Correctional Officer Steward of the Year: *John Cunningham* 

Correctional Officers of the Year: High Security Center: John Cunningham Intake Service Center: Mike Porter Maximum Security: Julian Robinson Donald Price Medium Security Facility: Armand Frechette

John J. Moran Medium Security Facility: David Campagnone

Minimum Security: Orlando Ortiz Women's Division: Rita Maher

In addition, the following 2006 retirees were honored and recognized: John Abbate, Roland Bellotti, William Berube, Bruce Bishop, Edmund Borges, Linda Bostwick, John Caldamone, Judith Caldamone, Leonard Coleman, Lucille Curran, Daniel Ekelund, Frank Fiore, Paul Gates, Peter Germani, Carol Goulet, Cynthia Harris, Richard Iadevaia, Joseph Knight, Robert Lamoureux, Lois Lorello, Robert Mark, Daniel Mulligan, David Nerney, Gerard Quinlan, Gary Stevens, Frank Tameo, and Diane Wright.